# **Store Policies**

#### Returns

If you are not satisfied with your purchase, please <u>contact us</u> for a Return Merchandise Authorization (RMA) request within 5 business days of the receipt of the product. If the item is returned unopened in the original box, we will exchange it, offer you store credit, or offer you a refund, less 25% restocking fee, based on your original method of payment. The product must be returned within 5 business days of the issuance of the RMA. All products must be packed in the original packaging, including any accessories, manuals, documentation and registration that shipped with the product. A 15% open box fee in addition to the 25% restocking fee (totaling 40%) will be assessed on any sealed product that is opened or removed from its original packaging.

Please note that we do not permit the return of the following products:

- 1. Special orders and products that are custom configured to your specifications.
- 2. Products sold "as is" or "used" or that have been installed or used after receipt.
- 3. Firearms, once transferred to buyer.
- 4. Illumination devices, electronic sights, optics and night vision equipment.
- 5. Gunsmithing services.

**NOTE:** We recommend that you use a carrier that offers shipment tracking for all returns, and either insure your package for safe return or declare the full value of the shipment so that you are protected if the shipment is lost or damaged in transit. If you chose not to use a carrier that offers tracking and insure or declare the full value of the product, you will be responsible for any loss or damage to the product during shipping.

The United States Postal Service (USPS) offers limited tracking capabilities and that there is a 30-calendar-day waiting period before USPS will initiate a trace. The customer is responsible for shipping charges both ways on returns, as well as for shipping charges on shipments that are refused.

#### Website Disclaimer

Other items available for sale not listed on this website include discontinued parts or parts for firearms no longer produced. Please contact us if you have any questions regarding parts for firearms no longer produced (such as Vietnam era upper receiver units, obsolete fire control parts, etc.).

All items on this website are subject to change without notice. This includes item availability, one-of-a-kind items, and pricing.

#### **Used Firearms**

The seller provides all descriptions for used items. All descriptions for used items are honest and based on actual items being offered for sale. Items being sold in this manner will be marked as such. All sales on used items are final. Photos will be provided when available. All machine guns are considered used unless otherwise noted.

#### **General Firearm Sales**

All firearms, magazines, receivers and restricted law enforcement items are sold and shipped in accordance with all existing federal, state and local laws and regulations. Many of the firearms, magazines and parts for sale on this website may be restricted or prohibited in your area. Please check your local and state regulations before ordering.

All new firearms are shipped in the original manufacturer's box, with magazine(s), accessories and applicable warranty. Firearms requiring warranty work must be returned to the factory within 1 year of purchase for repair. Accessories and special order items not normally sold by our store will not be covered under warranty even if these products are part of an integrated firearms package, unless we have guaranteed the entire package in writing. Please contact the original manufacturer for warranty information on all accessories and special order items.

#### **Customer Service**

If you encounter any problems with your order or the checkout process, or if you have any questions about the status of your order, simply contact our customer service staff through our <u>Contact Us</u> page.

#### **Consumer Data Privacy**

We respect your privacy and are committed to protecting it.

The Credit Card Billing Information, Shipping Information, and Contact Information in our checkout process are required in order to process your order and deliver the product to you. We store some information for accounting reasons. Your information will not be shown to third parties not involved in the transaction, nor used to send you any unrequested information. The entire Checkout process is handled through a secure SSL-encrypted connection.

The Credit Card Billing Information is sent directly to our payment provider who processes your credit card transaction. The credit card information is neither recorded nor stored by us, and it can only be accessed by our payment provider. Each transaction has a very high level of security. Your credit card details are sent directly to the payment provider over a secure SSL-encrypted connection. They are not processed on our servers at any stage of the transaction, nor are they stored on our server.

#### **Secure Transmission**

All information collected during the checkout process is transmitted via industry standard Secure Sockets Layer (SSL) featuring 128-bit encryption. A Secure Sockets Layer (SSL) Certificate

creates an encrypted link between a website and a visitor's Web browser. This link ensures that all data passed between the website and the browser remains private and secure.

#### **Order Fulfillment**

All orders are shipped promptly from our warehouse or in-store inventory within 3 - 10 business days using UPS, FedEx, or USPS. Tracking numbers are available for items shipped via UPS and FedEx.

#### **Ammunition Purchases**

You must be 18 or older to purchase rifle or shotgun ammunition and 21 or older to purchase handgun ammunition. All ammunition will be shipped ground with adult signature required. Always make sure to use the correct ammunition for your specific firearms. Check your local laws for any other regulations. \*All ammunition sales will comply with local and state laws and will not be shipped to any restricted areas.\*

#### **Online Price & Description Errors**

Our online inventory changes every day. Occasionally an item may appear on the site by mistake or the item's description may contain a typographical error. We do not guarantee that titles, descriptions, pictures or prices on our site are error-free. We reserve the right to refuse any order including but not limited to orders for items with errors in the description or price. In the event that we cancel an order we will not charge the customer's credit card or we will refund the money.

If an item's description contains an error such as incorrect photo, price, accessory or description and a customer makes the order, we will not process the order without first contacting the customer. If the order is mistakenly shipped, we may advise the customer to return the item in an unopened condition and we will refund the customer. By placing an order, the customer agrees that Range 129 LLC will be the final arbiter of discrepancies in the online catalog.

#### **Firearms Shipping Policy**

We ship only to valid FFL dealers.

Firearms cannot be shipped to a P.O. Box.

#### Age and State Shipping Restrictions

Connecticut: We must have your ACE or Pistol Permit and State ID on file. Chicago, Illinois: No Ammo without a FFL County Cook, Illinois: No Ammo without a FFL Illinois: We must have your FOID and State ID on file Los Angeles, California: No Ammo without a FFL Massachusetts: No Ammo without a FFL New York (State): No Ammo without a FFL Oakland, California: No Ammo San Francisco, California: No Ammo without a FFL Sacramento, California: No Ammo without a FFL Washington D.C.: No Ammo without a FFL APO & EPO Address: No Ammo PO. Boxes: No Ammo

## **Firearm Shipments**

#### We ship only to valid FFL dealers.

#### Firearms cannot be shipped to a P.O. Box.

The customer is responsible for knowing his/her state laws regarding firearm transfers. Contact your local FFL dealer with any questions regarding the sale or transfer of firearms. Contact your local FFL before ordering a firearm to verify their transfer fee and to ensure they will receive your transfer. The customer assumes all responsibility and cost for returned firearms due to FFL refusal or failure to receive.

If you order a handgun, stockless shotgun, complete AR or AK receiver, or stripped lower receiver, YOU MUST be:

- A legal resident of the state in which you are ordering.
- 21 years of age or older to complete the transfer through your FFL.

Exceptions: Military personnel stationed in a state other than their legal residence may purchase firearms across state lines. Contact your local FFL receiving the transfer as you may have to provide proof of deployment, residence, etc.

### SHIPPING RESTRICTIONS

- We will not ship ANY items to the District of Columbia (Washington D.C.).
- We will not ship ANY items to the state of Massachusetts.
- We will not ship ANY AR or AK Parts or Firearms (Including Receivers) to residents of Connecticut, Chicago, Illinois, Cook County, Illinois, or Deerfield, Illinois.
- We will not ship any AR or AK parts to Denver, Colorado.
- **Illinois:** All hand guns handgun having a barrel, slide, frame or receiver which is a die casting of zinc alloy or other non-homogeneous metal that melts or deforms at a temperature of less than 800 degrees Fahrenheit are prohibited.
- **Minnesota:** All hand guns handgun having a barrel, slide, frame or receiver which is a die casting of zinc alloy or other non-homogeneous metal that melts or deforms at a temperature of less than 1,000 degrees Fahrenheit, of any material having an ultimate

tensile strength of less than 55,000 pounds per square inch, and of any powdered metal having a density of less than 7.5 grams per cubic centimeter are prohibited.

- We will not ship ANY AR or AK Firearms (Including Receivers) to residents of Aurora, Highland Park, Deerfield, or Cook County, Illinois.
- We will not ship any handguns to CA that are not on the DOJ roster. This includes Single Shot Exemption conversions.
- No AR parts will be shipped to Connecticut. All such orders will be cancelled and the customer will be charged a 5% fee.
- Stripped lower receivers will NOT be shipped to the following states:
  - Colorado (Boulder, Denver, Vail)
  - Connecticut
  - Massachusetts
- Complete AR and AK receivers will NOT be shipped to the following states:
  - California
  - Colorado (Boulder, Denver, Vail)
  - Connecticut
  - Maryland
  - New Jersey
  - New York
- Non-Compliant AR & AK models will NOT be shipped to the following states:
  - California (No "assault weapons" can be shipped.)
  - o Colorado (Boulder, Denver, Vail)
  - Connecticut
  - o Maryland
  - o New Jersey
  - o New York

Please note that we **DO NOT** ship high-capacity magazines with firearms to the states listed above. We WILL NOT replace high capacity magazines with state compliant magazines. We **DO NOT** offer refunds in place of the magazines.

#### SHIPPING RESTRICTION EXCEPTIONS

- Law enforcement officers must provide both their credentials and a letterhead signed by their department's superior officer stating that the firearm will be used in the execution of the L.E.O.'s duties. We only recognize City Police Officers, County Sheriff Deputies, and State Police (including Highway Patrol) as L.E.O.'s.
- Some of the states listed above may not have L.E.O. exemptions. Please contact us BEFORE placing your order.
- We do **NOT** ship directly to L.E.O.'s; the order must go to an FFL. We do **NOT** make exceptions for this policy.

### **P.O. Box Shipments/Restrictions**

Firearms cannot be shipped to a P.O. Box.

EDC Tactical abides by all Federal Regulations regarding hazardous material shipped through United States Postal Service. A hazardous material is any article or substance designated by the U.S. Department of Transportation as being capable of posing an unreasonable risk to health, safety, or property during transportation. This includes, but is not limited to:

- Minor Blast/Minor Projection Hazard Ammunition
- Oxidizing Substances Batteries
- Flammable Solids Black Powder
- Flammable and combustible liquid Cleaners, oil, and aerosol cans

If you wish to order any hazardous material, you must provide a physical address for shipment through UPS.

# **Magazine Ordering Restrictions**

EDC Tactical.com abides by all state regulations regarding the sale of high capacity magazines. We **DO NOT** ship high-capacity magazines with firearms to the states listed below. We **WILL NOT** replace high capacity magazines with state compliant magazines. We **DO NOT** offer refunds in place of the magazines.

It is the customer's responsibility for understanding state laws regarding magazine capacities. Customers ordering magazines that are illegal to own in their state will have their orders cancelled and will be charged a 25% restocking fee.

#### STATES WITH APPLIED MAGAZINE RESTRICTIONS

- California No magazines greater than 10 rounds
- Colorado No magazines greater than 15 rounds, effective July 1st, 2013
  - **Boulder** No magazines greater than 10 rounds
- -10 Rounds and less with a valid permit.
- — No magazines greater than 10 rounds
- — No rifle magazines greater than 16 rounds
  - Aurora, Skokie, Chicago, Evanston No rifle magazines greater than 15 rounds
  - **Highland Park, Cook County, Dolton, Homewood, Deerfield** No rifle magazines greater than 10 rounds
  - **Deerfield** No shotgun magazines over 5 rounds
- — No magazines greater than 15 rounds
- — No magazines greater than 10 rounds October 1st, 2013
- — No sales. We will not ship ANY items to the state of Massachusetts.
- — No magazines greater than 10 rounds
- — No magazines greater than 15 rounds
- — No rifle magazines over 10 rounds will be shipped as of April 13, 2018. No pistol magazines over 15 rounds effective immediately.
- — No Sales. We will not ship ANY items to the District of Columbia.

We will not ship high capacity magazines for CA customers to a High Capacity Magazine Dealer. High Capacity Magazine Dealers in CA may place orders with us directly.

### MAGAZINE RESTRICTION EXCEPTIONS

- Law enforcement officers must provide both their credentials and a letterhead signed by their department's superior officer stating that the magazine will either be used in the execution of the L.E.O.'s duties, or off duty. We only recognize City Police Officers, County Sheriff Deputies, and State Police (including Highway Patrol) as L.E.O.'s.
- Some of the states listed above may not have L.E.O. exemptions. Please contact us BEFORE placing your order.

# **Ammunition Ordering Restrictions**

EDC Tactical abides by all state regulations regarding the sale of ammunition.

- You agree and accept all policies described in our Terms of Use.
- You are at least 21 years of age (for handgun ammunition) or 18 years of age (for rifle ammunition).
- By purchasing ammunition, you are not violating any local, state, or federal laws.
- You have not been convicted of any felony, a misdemeanor of domestic abuse, and you are not chemically dependent.
- You have no legal restraint that would prohibit you from possessing, ordering, owning, or transferring ammunition.
- You have never been committed to any mental institution, or been adjudicated as mentally defective. You will not sell ammunition to any minor.
- You cannot have ammunition shipped to a post office box.
- You do not live in a state, city, or county that prohibits you from owning, purchasing, or transferring ammunition.
- Customers who order ammunition in states prohibiting the order of ammunition will have their orders cancelled and a 5% restocking fee will be charged.

### WE WILL NOT SHIP AMMUNITION TO THE FOLLOWING AREAS:

- **California** No Sales to the cities of Los Angeles, Oakland, Sacramento, San Francisco, or Avalon.
- **Connecticut** No sales without a valid permit.
- Alaska No Sales. Ammunition must be shipped to a freight forwarder.
- Hawaii No Sales. Ammunition must be shipped to a freight forwarder.
- Illinois No sales to the city of Chicago or Cook County. All other Illinois residents must email us a copy of their FOID card in addition to their State ID. Ammunition must ship to an address on one of these ID's.
- Massachusetts No sales. We will not ship ANY items to the state of Massachusetts.
- Maryland No Sales to the City of Annapolis and Montgomery County
- New York No Sales to New York City, or its five Burroughs. Starting January 1st, 2014 all ammunition must be sent to a FFL.

- **New Jersey** When ordering ammunition commonly used in a handgun/to be used in a handgun, email us a copy of your Firearms ID. We must ship to the address on the FID.
- **Puerto Rico**—No Sales. Ammunition must be shipped to a freight forwarder.
- Washington D.C. No sales. We will not ship ANY items to the District of Columbia.

This is not a comprehensive list, but is meant as a guide. It is in no way meant to include all laws and restrictions across the United States. Please contact the authorities in your area for any possible restrictions.

### **Other Ordering Restrictions**

- Alaska No tannerite sales.
- Hawaii No magazines greater than 10 rounds. No AR or AK pistol sales.
- Maryland No tannerite sales.
- **Massachusetts** No sales.
- **Minnesota** The following firearms are prohibited in the state of Minnesota: GSG Rimfire pistols, Walther Rimfire Pistols, Cobra, Phoenix Arms, and Heritage Arms.
- **Vermont** No rifle magazines over 10 rounds will be shipped as of April 13, 2018. No pistol magazines over 15 rounds effective immediately.

Washington D.C. — No sales.

#### **Return Policy:**

In accordance with Federal Law every gun purchase must be approved via a background check.

We offer return of item within 24 hours of item being received into your local FFL dealership.

We must receive the merchandise back in the same condition as we shipped it to qualify to receive a refund.

We refund the purchase price (less 15% restocking fee) of the merchandise only. No refunds on shipping costs.

It is the responsibility of the purchaser to be aware of his or her ability to pass a federal NICS check.

It is the responsibility of the interstate purchaser to be aware of the laws of their state regarding the legality of receiving any item.

Due to Federal Regulations EDC Tactical is unable to sell any merchandise outside of the United States.

**Privacy Policy:** 

#### **Privacy Policy**

This privacy policy sets out how uses and protects any information that you give when you use this website. is committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified when using this website, then you can be assured that it will only be used in accordance with this privacy statement. may change this policy from time to time by updating this page. You should check this page from time to time to ensure that you are happy with any changes.

What we collect

We may collect the following information:

name

contact information including email address

demographic information such as postcode, preferences and interests

other information relevant to customer surveys and/or offers

For the exhaustive list of cookies we collect see the List of cookies we collect section.

What we do with the information we gather

We require this information to understand your needs and provide you with a better service, and in particular for the following reasons:

Internal record keeping.

We may use the information to improve our products and services.

We may periodically send promotional emails about new products, special offers or other information which we think you may find interesting using the email address which you have provided.

From time to time, we may also use your information to contact you for market research purposes. We may contact you by email, phone, fax or mail. We may use the information to customize the website according to your interests.

#### Security

We are committed to ensuring that your information is secure. In order to prevent unauthorized access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online.

#### How we use cookies

A cookie is a small file which asks permission to be placed on your computer's hard drive. Once you agree, the file is added and the cookie helps analyse web traffic or lets you know when you visit a particular site. Cookies allow web applications to respond to you as an individual. The web application can tailor its operations to your needs, likes and dislikes by gathering and remembering information about your preferences.

We use traffic log cookies to identify which pages are being used. This helps us analyze data about web page traffic and improve our website in order to tailor it to customer needs. We only use this information for statistical analysis purposes and then the data is removed from the system.

Overall, cookies help us provide you with a better website, by enabling us to monitor which pages you find useful and which you do not. A cookie in no way gives us access to your computer or any information about you, other than the data you choose to share with us. You can choose to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. This may prevent you from taking full advantage of the website.

#### Links to other websites

Our website may contain links to other websites of interest. However, once you have used these links to leave our site, you should note that we do not have any control over that other website. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites are not governed by this privacy statement. You should exercise caution and look at the privacy statement applicable to the website in question.

#### **Controlling your personal information**

You may choose to restrict the collection or use of your personal information in the following ways:

whenever you are asked to fill in a form on the website, look for the box that you can click to indicate that you do not want the information to be used by anybody for direct marketing purposes

if you have previously agreed to us using your personal information for direct marketing purposes, you may change your mind at any time by writing to or emailing us at info@edctacticalgear.com

We will not sell, distribute or lease your personal information to third parties unless we have your permission or are required by law to do so. We may use your personal information to send you promotional information about third parties which we think you may find interesting if you tell us that you wish this to happen. You may request details of personal information which we hold about you under the Data Protection Act 1998.

If you believe that any information we are holding on you is incorrect or incomplete, please write to or email us as soon as possible, at the above address. We will promptly correct any information found to be incorrect.

#### List of cookies we collect

The table below lists the cookies we collect and what information they store.

COOKIE name COOKIE Description

CART The association with your shopping cart.

CATEGORY\_INFO Stores the category info on the page, that allows to display pages more quickly.

COMPARE The items that you have in the Compare Products list.

CURRENCY Your preferred currency

CUSTOMER An encrypted version of your customer id with the store.

CUSTOMER\_AUTH An indicator if you are currently logged into the store.

CUSTOMER\_INFO An encrypted version of the customer group you belong to.

CUSTOMER\_SEGMENT\_IDS Stores the Customer Segment ID

EXTERNAL\_NO\_CACHE A flag, which indicates whether caching is disabled or not.

FRONTEND You session ID on the server.

GUEST-VIEW Allows guests to edit their orders.

LAST\_CATEGORY The last category you visited.

LAST\_PRODUCT The most recent product you have viewed.

NEWMESSAGE Indicates whether a new message has been received.

NO\_CACHE Indicates whether it is allowed to use cache.

PERSISTENT\_SHOPPING\_CART A link to information about your cart and viewing history if you have asked the site.

POLL The ID of any polls you have recently voted in.

POLLN Information on what polls you have voted on.

RECENTLYCOMPARED The items that you have recently compared.

STF Information on products you have emailed to friends.

STORE The store view or language you have selected.

USER\_ALLOWED\_SAVE\_COOKIE Indicates whether a customer allowed to use cookies.

VIEWED\_PRODUCT\_IDS The products that you have recently viewed.

WISHLIST An encrypted list of products added to your Wishlist.

WISHLIST\_CNT The number of items in your Wishlist.